



**CWLP
SMALL
BUSINESS
RATE RELIEF
REBATE**



Program Overview

SMALL BUSINESS RATE RELIEF REBATE

- Developed Program Guidelines
- Built Online Application Portal
 - CWLP.com/rebate
- Applications Opened December 17
- Added To Bill Assistance Page from CWLP.com
- CWLP Energy Services Administering





Program Overview

SMALL BUSINESS RATE RELIEF REBATE

- \$1M allocation from Environmental and Regulatory Initiative and Rebate Fund (ERIRF)
- Rebates August & September 2020 Electric Charges Up to \$3,000 for Electric Customers
 - Small Businesses w peak under 100 kW
 - Restaurants & Bars
 - Veteran's Association Commercial Kitchens





Program Eligibility

SMALL BUSINESS RATE RELIEF REBATE

- Demonstrate Economic Hardship
- Small Businesses limited to 100kW
 - excluding kW limit for Bars & Restaurants
- Located in Springfield corporate limits
- No limit for number of employees
- No disqualification for receiving other COVID-19 financial assistance





CWLP

Energy Services Office

Smart Solutions Workshops
Money-Back Home Energy Audits
mySolar & Renewable Choice
Rebates

Save Energy-Save Water @CWLP.com
789-2070
nrgxperts@cwlp.com



Program Outreach

SMALL BUSINESS RATE RELIEF REBATE

- News Release & Social Media Advertising
- myCWLP online account holder mailbox notification
- OPED Email Blast, last round applicants
- Liquor License Email Blast
- City's Friday Neighborhood Email Blast
- Springfield Chamber of Commerce Email Blast
- New:
 - Added a Memo Line to all January bills to go to website
 - CWLP Customer Service Regular & Targeted Referrals



CWLP.com/Rebate



**CWLP
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A City of Springfield Program for COVID-19 Relief

City Water, Light & Power (CWLP) is offering utility bill relief to help locally-owned small businesses in financial hardship due to COVID-19. The Springfield City Council approved a total allocation of \$1 million from CWLP's Environmental and Regulatory Initiative and Rebate Fund (ERIRF) for this relief program. Applications will open on this page on Thursday, December 17 by 9 a.m.

Program Details

This program is designated for CWLP's small business electric customers located in Springfield corporate limits among three customer types:

- Small Businesses in Rate Classes 40, 42, 44 or 46 (Need to find where Rate Class is listed on your bill?)
- Independent restaurants and bars
- Veterans associations operating commercial kitchens

One-time rebates in the form of a CWLP bill credit for August and September 2020 billings for corresponding electric charges up to \$3,000 will be awarded to qualifying small business customers. Small businesses that have received other COVID-19 financial assistance will not be excluded from applying to this rebate program.

Application Inputs

- CWLP Account Numbers

Customer # - Account # 12345678 - 12345678		Service Address 12345 ANY ST			
Type of Service	Meter Number	Rate	Read Date	Days	Bill Code
Electric	00105700	46	01/23	30	E
Electric KWD	00105700	46	01/23	30	A
Water 4"	99174763	10	01/23	30	A
Fire Protection			01/23	30	

- Number of employees in February 2020 and number of employees currently
- Financial information or documents showing revenue and expenses for April to September 2019
- Financial information or documents showing revenue and expenses for April to September 2020

CWLP.com/Rebate

Application Help

- Online Tutorial
- 789-2070 ext. 0
- nrgxperts@cwlp.com



APPLICATION TUTORIAL
CWLP.COM./REBATE

- ▶ Locate your CWLP Customer & Account Numbers; and Rate Class
- ▶ Rate Classes 40, 42, 44 & 46 Eligible

Customer # - Account # 12345678 - 123456789		Service Address 12345 ANY ST				
Type of Service	Meter Number	Rate	Read Date	Days	Bill Code	
Electric	00105700	46	01/23	30	E	
Electric KWD	00105700	46	01/23	30	A	
Water 4"	99174763	10	01/23	30	A	
Fire Protection			01/23	30		

- ▶ Some Financial Documentation must be uploaded in pdf format.

LOCATED IN SPRINGFIELD?

Next, answer yes or no if your business is located within the City Corporate Limits, which is a requirement of this program.

Begin Rebate Application (Chrome is the preferred Browser)

Is your business in one of the categories listed above as exclusions?
☐ No

Is your business within the City of Springfield's corporate limits?
☐ Select...

If you're not sure, you can use the link below. To use the map, you simply enter an address or place in the search bar, and if it lands on blue, then it's within City's Corporate limits.

[Corporate Limit Map](#)

If you do not know if business is located in corporate limits, simply click on this green box and enter its street address to view if within the blue boundary of the map or not.



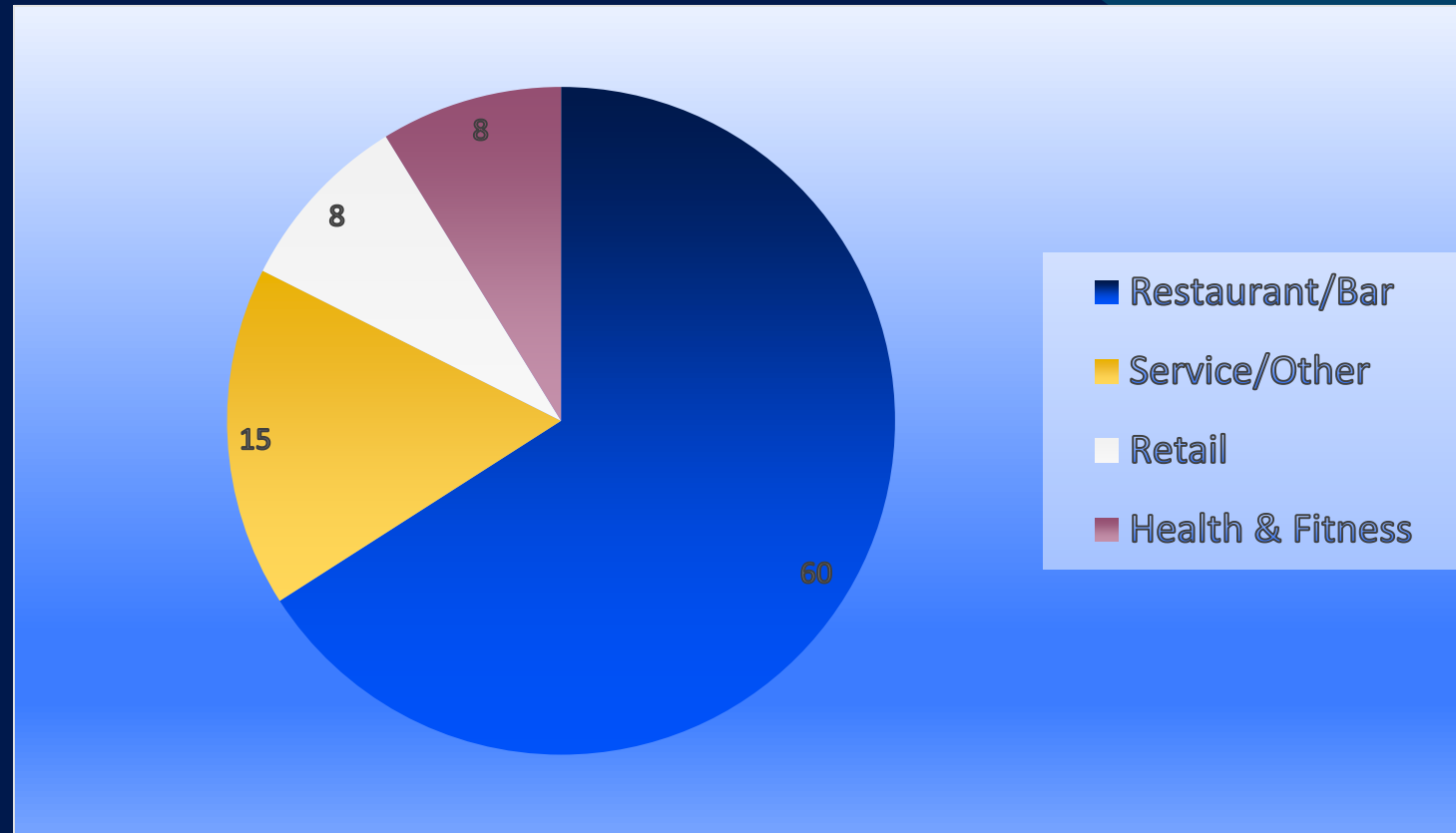
real solutions.
powerful results.
Energy Services Office, CWLP

Applications In Process

CWLP Electric Accounts in Review \$158,000

91 Customer Applications

- 60 Restaurant/Bar
- 15 Service/Other
- 8 Retail
- 8 Health & Fitness



Bill Assistance & Rebates

Click to Bill Assistance from cwlp.com

Resources for Residential & Commercial Customers



CWLP Bill Assistance & Rebates

See what we are doing to support our customers facing financial hardships for disconnects and payment options.

[Learn More](#)

Financial Assistance During COVID-19

In addition to regular utility bill assistance programs such as LIHEAP and Project RELIEF, there are a number of financial assistance and loan programs that our residential and commercial customers may be eligible for, which could be used for CWLP bill payment. See our listing below and also refer to the City of Springfield's COVID-19 resource page, <https://www.springfield.il.us/COVID19.aspx>.

General Assistance

United Way: call 211 or visit United Way of Central Illinois' website, [click here](#). For the United Way 211 website [click here](#).

Abundant Faith Ministries: 217.527.1006

Salvation Army of Springfield: 217.525.2196

New! CWLP Small Business Rate Relief Rebate

CWLP is offering utility bill relief to help Springfield's small businesses in financial hardship due to COVID-19. The Springfield City Council approved a total allocation of \$1 million from CWLP's Environmental and Regulatory Initiative and Rebate Fund (ERIRF) for this relief program. Applications are set to open Thursday, December 17 by 9 a.m.

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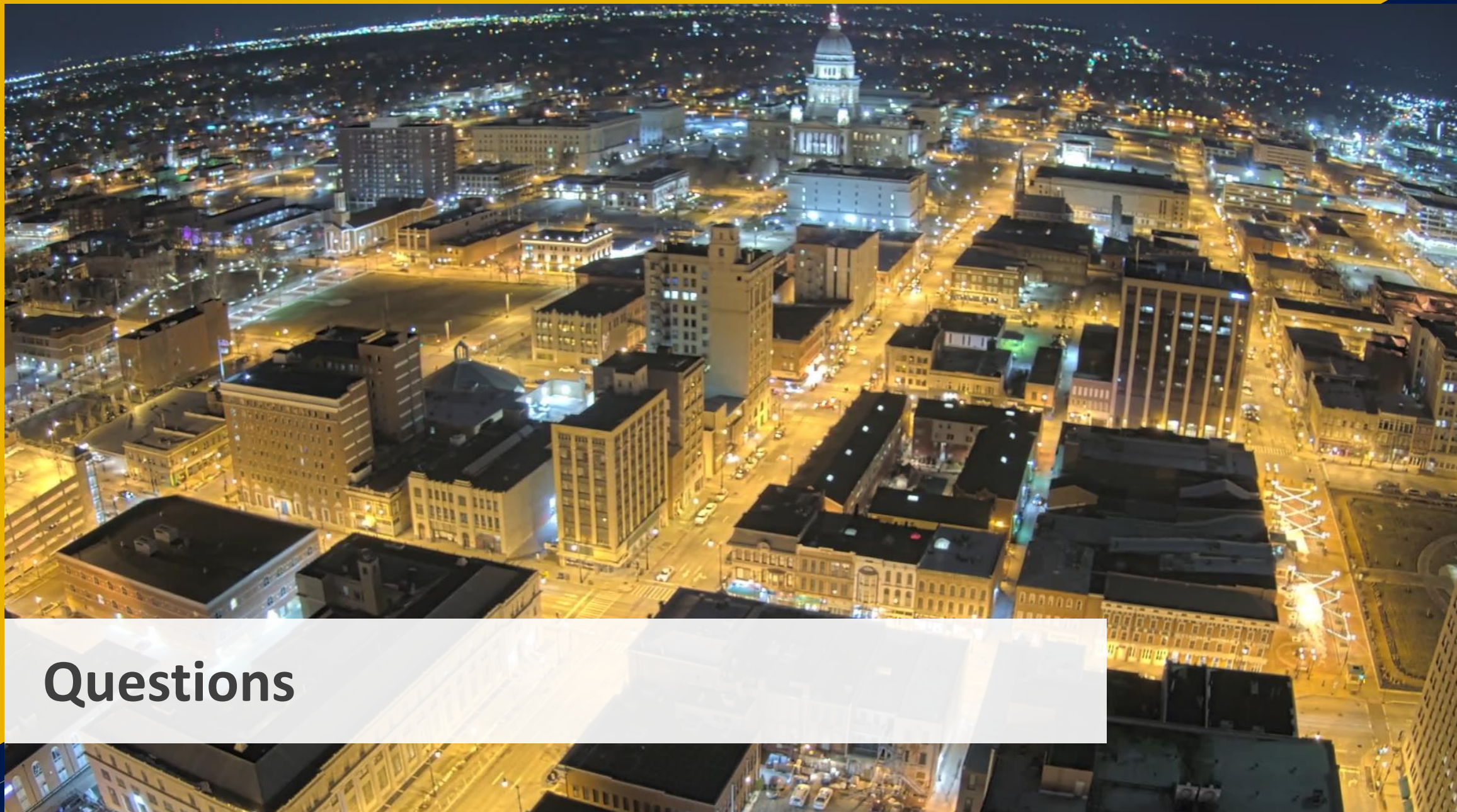
[Learn More & Apply](#)

Project RELIEF Expanded

Residential Rate Relief For Low Income Customers

- \$300,000 additional funding from ERIRF
- Up to \$500 per account
- Customers that received Project RELIEF assistance '19-'20 ARE eligible to again apply this year.
- Administered by Fifth Street Renaissance
- First step is to call 217.789.2414 for pre-qualifications





Questions