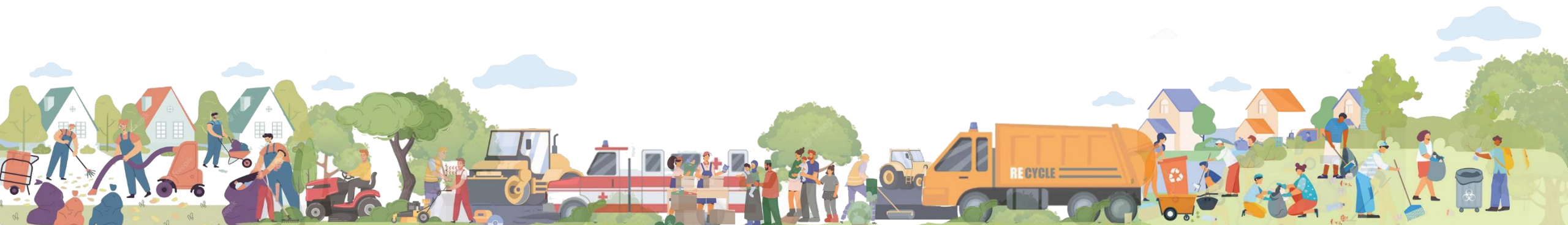
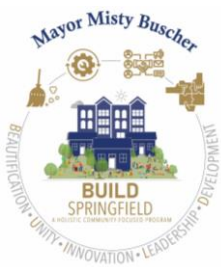


A Holistic Community-Focused Program

A holistic community-focused program, 'BUILD Springfield,' has been designed strategically to positively impact Springfield's neighborhoods and residents by leveraging non-traditional, innovative approaches to improve the quality of life and promote a stronger sense of community engagement and involvement.

This program is Mayor Buscher's and the City of Springfield's proactive approach to focused delivery of resources for Springfield's neighborhoods in need, with the sincere hope that by working with the local government; Springfield citizens, agencies, and organizations can collaboratively become an important force in improving and maintaining the integrity of our city.





Program Goals

Focused delivery of resources for Springfield's neighborhoods in need



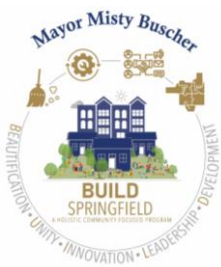
Clean-ups and Beautification



Outreach, Education & Addressing Concerns



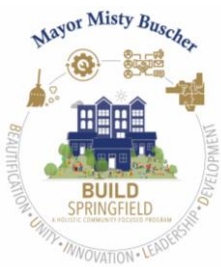
Fostering Collaborations



01: Clean-ups and Beautification



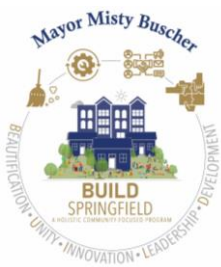
- + **The Office of Public Works crews will be;**
 - Trimming trees,
 - Assessing sidewalks,
 - Performing alley cutbacks,
 - Sweeping streets,
 - Replacing signages
 - Performing engineering assessments
- + **The Office of Public Works inspectors will be;**
 - Assessing violations
 - Available to address resident concerns
- + **Contractors will be;**
 - Mowing City-owned vacant lots in the neighborhood
 - Trimming trees (where required)



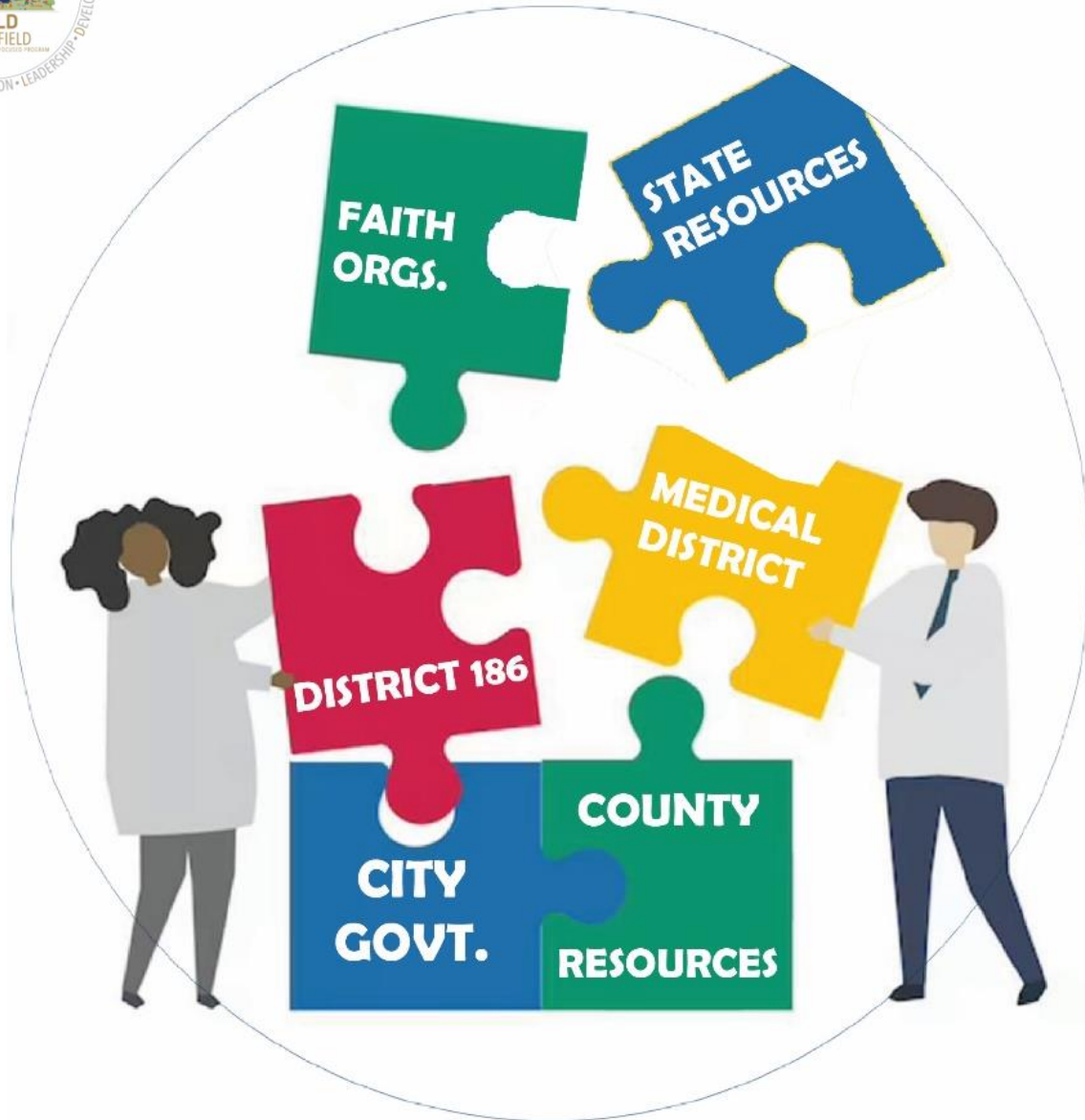
02: Outreach, Education & Addressing Concerns



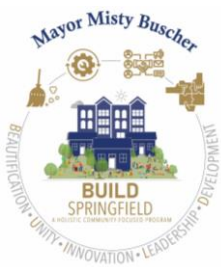
- + **Door-to-Door knocking -**
 - City staff and volunteers will go door-to-door to all homes in the neighborhood and, address queries, concerns, and note down assistance requests for the City and all participating agencies.
- + **Staging area -**
 - All City Departments, the Mayor, participating agencies, and organizations will have tables and representatives in this area. This is a good opportunity for residents to engage and understand available resources.
 - There will be food, play area for kids, and on-site health screenings for residents.



03: Fostering Collaborations



- + **Bringing resources to your neighborhood**
This program will bring together city, county, and potentially state partners – in conjunction with health, human service providers, and community groups – to reduce blight and further reduce crime while providing social services.
- + **Using an interdepartmental and inter-agency approach is central to the program's success, to pool resources and offer focused services in specific neighborhoods of the city.** This program is the City of Springfield's effort to implement an innovative public sector service model.

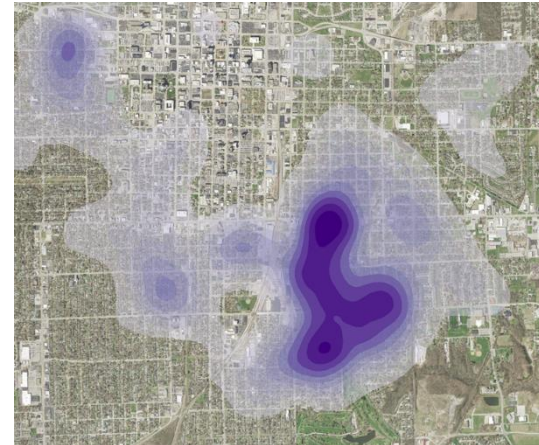


How does the City determine the neighborhoods in focus?

A real-time data-informed approach



ShotSpotter Hotspots Data

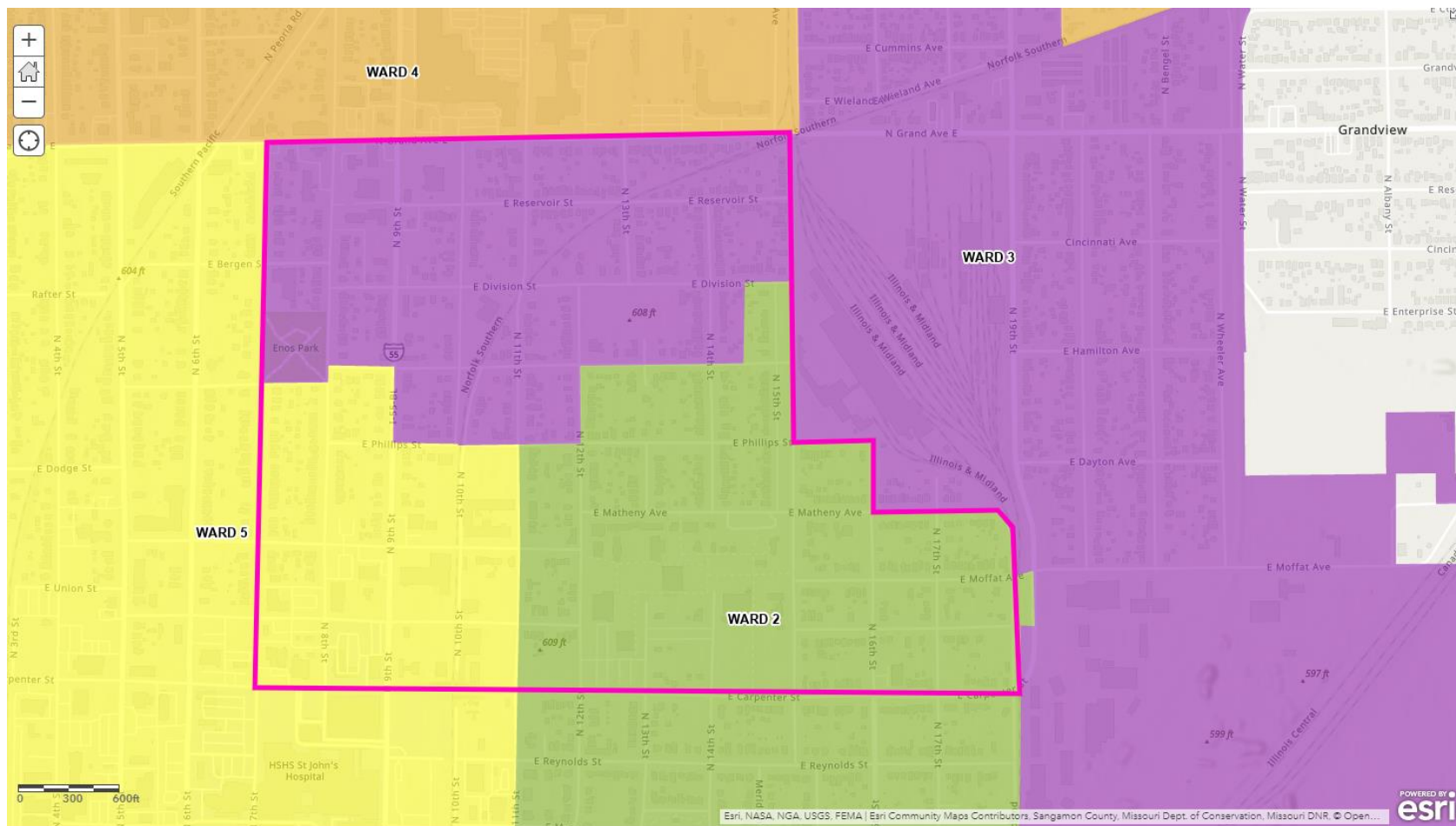


Public Works' Hotspots data



2023 Event #1: October 7, 2023 at 10 AM

ShotSpotter and Public Works Data from 2023 have indicated a neighborhood at the intersection of Wards 2, 3, 4, and 5. (Approx. 55 blocks)





Technology-driven operations

01.



Door-to-door knocking by City staff and volunteers



Using the City of Springfield website, specifically the 'Report a Problem' feature for electronic surveys, intake of complaints, assistance or concerns

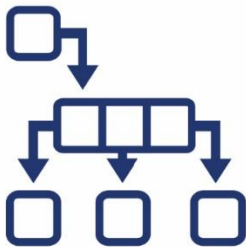


All intake will be registered in Cityworks and immediately routed to the appropriate city department for investigation.

02.



A live dashboard is being created for real-time map updates on service request investigations & completions



Following a service request investigation, supervisors will schedule work orders to be dispatched to the operations staff

03.



Core team will track service requests and work order completions via Cityworks to ensure assistance has been provided



Department staff will follow-up with residents on assistance/resources provided, and further assistance if required

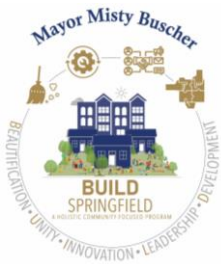
04.



Each event's data will continue to be part a publicly accessible dashboard, to map the City's one-year long performance toward facilitating cleaner neighborhoods, and safer communities.

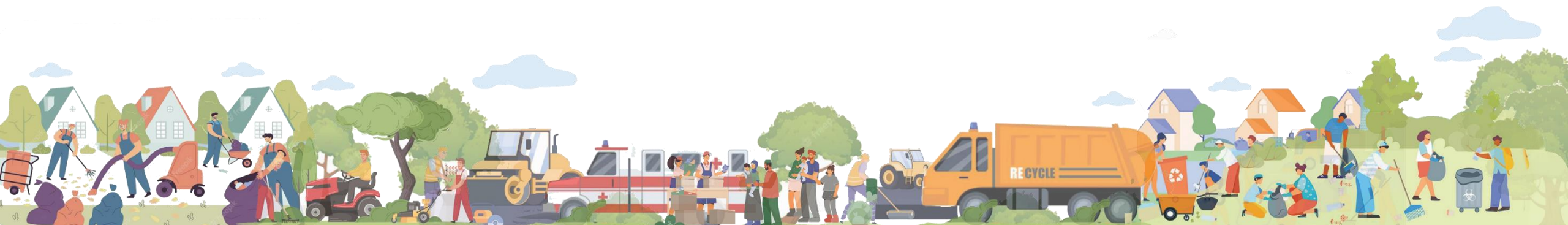


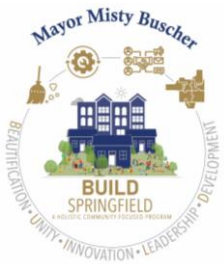
The data collected will help City Depts take a step further toward becoming more proactive



MORE DETAILS TO FOLLOW

- Staging Area Location
- Full List of participating City Departments, Agencies, and Organizations
- Door Hangers will be delivered to neighborhood residents by NPOs
- Yard signs will be placed in the neighborhood
- Dates when the Public Works crew will be working in your neighborhood
- Department and Agency-specific contact information





A SUSTAINABLE PROGRAM FOR SPRINGFIELD



Neighborhood
Clean-up



Public Safety



Beautification



Community
Building



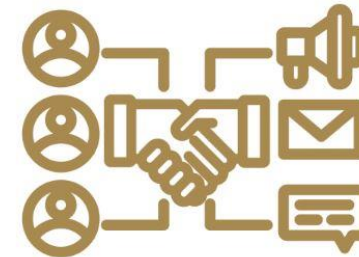
Trust Building



Data-Informed
Operations



Proactive delivery
of services



Education and
Access to Resources





Thank you!

We would love to hear from you! Email us at –

SPD Chief Ken Scarlette (Kenneth.Scarlette@springfield.il.us)

SPD Deputy Chief Andrew Dodd (Andrew.Dodd@springfield.il.us)

SPD Commander Joe Behl (Joseph.Behl@springfield.il.us)

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Director of Communications Haley Wilson (communicationsdirector@springfield.il.us)

Director of Public Works Dave Fuchs (Dave.Fuchs@springfield.il.us)